



Who to Contact

CUSTOMERS

CUSTOMER CARE CENTER

Central Maine Powers (CMP) Customer Care Center can answer any questions you may have regarding the application of your community generation (including solar) credits to your utility bill.

Please note: CMP cannot answer questions regarding your community generation subscription. Please contact your community generator.

PHONE

- Residential customers: **800.750.4000**
Live Support Hours: Mon-Fri 7:30 a.m. – 6:00 p.m.
Self-Service Automated Phone Support 24x7
- Commercial / Industrial customers: **800.565.3181**
Live Support Hours: Mon-Fri 7:30 a.m. – 5:00 p.m.
Self-Service Automated Phone Support 24x7
- Hearing/Speech impaired (TTY): **Dial 711**

EMAIL

customer.service@cmpco.com

PROJECTS OUTREACH

For questions or information relating to distribution line extensions or upgrades being performed near a renewable energy project in your area

Project Info Line: **888.267.0831**

Email: outreach@cmpco.com

COMMUNITY SOLAR LIST

Community solar businesses must register with the Maine Public Utilities Commission (PUC). You can verify a company's registration information on this PUC site:

apps.web.maine.gov/online/aeviewer/ME/9/list

Community Solar Project Near You?

Your town or municipal office should be able to tell you what company is developing a solar array in your community.

THE MAINE OFFICE OF THE PUBLIC ADVOCATE

The Maine Public Advocate provides information about the community solar program at:

maine.gov/meopa/electricity/community_solar

STATE OF MAINE GOVERNOR'S ENERGY OFFICE

maine.gov/energy/initiatives/renewable-energy/solar-distributed-generation